



QUINTET NT Voice Processing System



Quintet NT is a Microsoft Windows NT-based voice processing system. With its cutting edge technology and innovative design, Quintet NT offers an extensive and sophisticated feature set for your business communication needs.

Automated Attendant answers incoming calls automatically and offers caller with directory assistance. Callers will be transferred to different extensions based on their selections. The system also offers call holding and screening options before transferring calls.

Voice Mail provides your business not only with the basic voice messaging features, but also with advanced communication tools such as message delivery and notifications. The Quintet NT conversation is easy to follow, and personal mailboxes can be easily customized using touchtone selections.

Multilingual Audiotex offers true multi-language call processing capabilities. Quintet NT provides you with extensive tools for building sophisticated and international voice processing applications.

Fax Package provides fax mail (fax store and forward) and fax-on-demand, as well as automated fax routing functionality.

Computer Telephone Integration (CTI) improves productivity by combining telephones and computers allowing call management and unified messaging from client workstations.

Product Features

- Port-Specific Settings
- Time-Sensitive Greetings: Morning, Lunch, Afternoon, Evening, After Hours and Holidays
- Directory Assistance: Alphabetic/Numeric Access, Name Searches by First/Last Name (Up to 16 Characters)
- Call Holding and Screening
- User Classes of Service
- Configurable Menu Conversation with Speed Keys
- Multilingual Personal Greetings: Standard, Busy, Internal, and Scheduled
- Message Options: Urgent, Private, Return Receipt Request
- Message Reply, Forward, Review, Save As New, Delete, Archive, Instantaneous Connect to Message Sender
- Message Playback Options: Forward, Rewind, and Pause
- Message Cancellation
- Scheduled Message Delivery: To Telephone or Pager with Special Pager Announcement
- Scheduled Reminder Call
- Message Waiting Indicator
- Distribution Lists



- Bulletin Board Messages
- Multilingual Voice Boxes: Call Control Box, Greeting Box, Question Box, Language Box
- Single-Digit Voice Menu and Call Transfer

- (Business Hours and Non-business Hours)
- Public Question Box
- Fax Mail and Fax-On-Demand, Automatic Fax Routing
- LAN Enabled and CTI Client Support
- Switch Integration Wizard



- Analog In-band Integration
- Configurable DTMF Integration
- RS-232 Serial Integration (MCI, SMDI, etc.)
- PBX Digital Integration (Mitel, Norstar, SL1, NEC, etc.)
- E1, T1 Integration
- Dialogic Perfect Call Analysis
- System Reports
- Online Backup
- Remote Maintenance

System Specifications

- 2 - 64 Voice Ports
- 1 - 16 Fax Ports
- > 200 Hours Storage
- 64000 Mail Users, 64000 Voice Boxes
- Minimum Pentium 100 MHz CPU
- Minimum 16 MB Memory
- Microsoft Windows NT 4.0
- VGA/Monochrome Monitor
- Microsoft Compatible Mouse
- Tape Backup (Optional)
- Modem (Optional)

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